[Translation]

Installation of Computers for Dak Services in Bihar

7178. SHRIDEVENDRA PRASAD YADAV: SHRI RAM BADAN

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of computers installed for registered dak service in Bihar and U.P. and the name of the towns thereof;
- (b) the number of employees working for it before and after the installation of the computers separately;
- (c) whether the Government expenditure on registered postal service has increased due to the computerisation;
- (d) if so, the objectives of computerisation;
- (e) whether the Government propose to install computer for the registered dak service in Disrict headquarters of the State; and
 - (f) if so, the details thereof?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRIP.V. RANGAYYA NAIDU): (a) 12 PC based multiprpose counter machines providing registration, speed post and money order service have been installed in Lucknow in U.P. No such machines are installed in the State of Bihar.

- (b) 17 employees were employed prior to installation of the machine and 12 employees are now working after installation.
- (c) The expenditure on the registration service consists of many elements such as

booking, sorting, transportation, delivery etc.
The exact cost and benefit implecations can
be studied only after the experiment stabilizes.

- (d) Objective of the multi-purpose counter machine is to provide better customers satisfaction and increase in productivity.
 - (e) Yes, Sir.
- (f) It is proposed to install justified numbers of such machines in important post offices of majorcities and towns of the States in question.

Telephone concnections in Districts of Haryana

7179. SHRI DHARAM PAL SINGH MALIK: Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of applications pending for telephone connections in Sonepat and Rohtak in Haryana;
- (b) the steeps being taken to sped up the allotment of telehone connections;
- (c) the details of telephone connections allotted out of turn in Sonepat during the last three years; and
- (d) the details of temporary telephone connections sanctioned during the said period?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) The number of applications pending for telephone connections as on 29-2-1992 is as follows:

In sonepat 2208 and in Rohtak 1700

(b) A 4000 line automatic cross-bar exchange (ICP) is expected to be commis-